



Master Vigneron Academy®

## Lake County Winegrape Commission Crew Lead Certificate

Crew leaders and first-time supervisors are critical links in the vineyard workforce. The MVA Crew Lead Certificate program has been developed to provide training for these important employees. Focusing on leadership, communication, and supervision skills, this program prepares participants to be successful, effective leaders for their crews. This four-part series will be taught online by Raul Calvo via Zoom.

### Intended Audience:

Lake County crew leaders and first-time supervisors with six months to five years of experience in their current position.

### Curriculum:

#### January 12, 2021

Supervisor's Code of Conduct

10:00 am – 11:30 am

#### February 2, 2021

Conflict Resolution

10:00 am – 11:30 am

#### January 19, 2021

Favoritism

10:00 am – 11:30 am

#### February 9, 2021

Communication

10:00 am – 11:30 am

### Instructor: Raul Calvo

Raul has over 25 years of experience in human resources, employee relations, and labor management fields. He started his own business, Employer Services, 11 years ago to help companies better understand, manage, and train their employees. Prior to starting Employer Services, Raul worked at Parker Insurance Agency where he provided guidance and training on Cal/OSHA and other safety regulation to clients in California. He also worked for the United Farm Workers of America as the Central Coast Regional Manager where he negotiated, managed, and supervised bargaining agreements.

### Course Details:

Participants will need to access this training on a device with a strong internet connection that also has audio and video conferencing capabilities. It is recommended that there be one attendee per webcam-enabled device (computer, tablet, smartphone) and that participants be in separate locations so that audio feedback does not interfere.

Participants will be given assignments to be completed between classes to help practice the skills being taught in the course. It is recommended that supervisors and participants collaborate following the course to review what they've learned and to discuss details that pertain specifically to your vineyard.

Apply online by January 4: [mastervigneron.org/application](https://mastervigneron.org/application)

